

## TERMS OF WARRANTY AND LIABILITY FOR PROVIDER

### 1. General terms

- 1) These "Terms of warranty and liability for the provider" are an integral part of the General Conditions of Sale (GCS)
- 2) In the following conditions, the following nomenclature is valid:

Provider - Display Design ANMAR Sp. o.o. with its registered office in Gdynia, ul. Unruga 111, NIP 958 166 31 31 KRS 0000465943

Purchaser - a legal person, a natural person conducting business in the use of goods and services in the offer of ANMAR Display Design Sp. o.o.

### 2. Guarantee period

- 1) Provider grants for its products (metal products) 12-month warranty on materials, workmanship and coverage under the following conditions
- 2) The length of the warranty depends on the type of contract and the materials used. At the request of the Purchaser, for some construction and using appropriate materials provider may provide a longer warranty. The details of guarantee for each order Purchaser should ask individually.
- 3) After the expiration of the warranty period the Purchaser complaints about defects in the resulting product will not be considered.

### 3. General conditions

- 1) The warranty covers only defects caused by the fault of Provider.
- 2) Complaint relates to goods classified as: damaged, defective or incompatible with the order, only if those findings were created through the fault of Provider.
- 3) Guarantee is not subject to natural wear and tear, damage due to improper use, storage, transport and similar (including improper installation - Provider does not create the installation instructions).

### 4. Construction

- 1) The Provider is not responsible for the drawings, which he receives from the Purchaser. Provider is not responsible for the construction of the product, which is presented in the drawings, as well as established by the Purchaser materials. Provider will try to work with the the Purchaser in terms of design solutions based on their knowledge and experience. But do not take responsibility for the structural strength of the product.
- 2) The Provider is not responsible for any errors in the drawings of the Purchaser.
- 3) Provider undertakes to perform the contract in accordance with the guidelines and drawings the Purchaser in the quality of workshop, unless it is otherwise specified. In order to improve performance or finishing products of Provider will be based on the suggestions of the Purchaser.
- 4) At the request of the Purchaser, if possible Provider may make changes in the design. In this case the Purchaser must accept these changes in writing prior to the order.
- 5) If the Purchaser accepts the presented models of products, the risk of possible defects in the usability of the product, except for defects arising in the production process, passes to the Purchaser at the moment of acceptance of the prototype.

## 5. Covering

1) Purchaser determines the type of coverage in the order. Coverage should be properly matched to the conditions of use of the product, which the Provider does not know and does not take responsibility for it.

2) Provider is able to provide the following coverage:

- paint, powder inside (for indoor facilities, with a small moisture content) and external (weather resistant)
- galvanic coatings (in cooperation with external cooperator)

3) The Purchaser determines the type, color, gloss and texture of the coating powder. He may also impose a paint manufacturer. Provider agrees to acquire the paint as required by the Purchaser, if this is not possible he must immediately inform Purchaser. The quality of the powder corresponds to the paint manufacturer. Provider is basing on the specifications of the paint manufacturer. In the case of incompatibility or poor quality of powder paint Provider undertakes to make a complaint to the paint manufacturer. Provider will not make a complaint about the paint entrusted by the Purchaser.

4) In realization of the galvanized coating Provider orders an execution of the coverage to the outside company and there is no ability to influence the process of technological co-operator. In the case of incompatibility or poor quality coatings Provider agrees to make a complaint to cover for a co-operator

5) Galvanic coatings depending on the type of coverage may change over time - Provider is not responsible for the natural aging of the coating.

6) The warranty on the coating include:

- flaking (not caused by improper use and storage)
- inclusions in the shell (greater than those set forth below)
- discoloration on the coating
- incompatibility parameters of the coating with the order

## 6. The quality of the surface covered with powder paint

1) Appearance of the coating is assessed for significant surface in the viewpoint of the appearance and usability of the product. After the surface of significantly important not belong edges, larger recesses and secondary surfaces.

2) The coating on the marking surface must not have any scratches through to the metal substrate.

3) When the designated surface is viewed at an angle of  $60^\circ$  to the top surface, any of the following defects can not be seen from a distance of 3m:

- excessive roughness (for paints without structure)
- stains
- blisters
- inclusions, craters, pores (in amounts greater than ..... pieces on  $1\text{m}^2$ , in clusters larger than ... pcs)
- pit
- scratches

- not complete paint

4) The coating must be equal to the color, gloss level and texture. These criteria must be fulfilled under the following conditions:

- elements used outdoors - watched from a distance of 5m
- elements used inside - watched from a distance of 3 m

5) Kolor, połysk i struktura farby jest zagwarantowana przez producenta farby zgodnie z dostarczaną przez niego specyfikacją. Akceptowalne są tolerancje, które również powinny zostać określone przez producenta farby. Błędem jest porównywanie koloru z tzw. „ralownikiem”, ze względu na to, że ma on charakter jedynie orientacyjny. Kolor, połysk i struktura dla tych samych parametrów może różnić się dla różnych producentów farby.

6) W procesie malowania proszkowego elementy zawieszane są na specjalnych zawieszkach. Dlatego też w elemencie należy przewidzieć otwór technologiczny na zawieszenie elementu. Ślady po zawieszkach nie są wadą fizyczną powłoki lakierniczej.

7) Powłoki proszkowe nie są odporne na uszkodzenia mechaniczne oraz są wrażliwe na działanie rozcieńczalników organicznych, stężonych alkoholi, kwasów, zasad i związków ropopochodnych. Stosowanie tych środków może powodować zmiany w wyglądzie powłoki, za które Dostawca nie odpowiada.

8) Powłoki proszkowe nie są odporne na mechaniczne uszkodzenia spowodowane przez ostre narzędzia i materiały ściernie

## 7. Storage and Maintenance

1) Products intended for indoor use, should be stored in dry, clean and free of chemically active vapors and gases.

2) To wash use clean water (without detergent). For cleaning and wiping cloth, do not use materials that can scratch the psurface. During wiping, do not press too much fabric surface. During the washing temperature of the surface to be cleaned and the water should not exceed 25 ° C.

3) Do not wash the parts with the stream of water, do not use pressure washers. Do not use abrasive cleaners, do not clean the surface by friction.

4) After washing the item, wipe it dry

## 8. Package

1) Items are packaging according to the guidelines of the Purchaser.

2) Products can be packed:

- In the package all together
- a dedicated package
- only secured during transport

3) The term packaging is understood carton bulk (large cardboard or paletbox), in which the elements are placed collectively - one next to the other. Supplier upon request Buyers will protect the individual components against each other scratches (using stretch film and possibly cardboard spacers).

4) Package Dedicated determined to be by the Buyer when ordering. The

package includes such example. Carton, bag, bubble wrap, stretch film, extra pouches for smaller items palette is not dimensional. Packaging design must be approved by the Buyer before ordering party package with a co-operator. Supplier is not responsible for the type of collateral and disadvantages of packaging materials advertising from individual suppliers if you order packing material was the Supplier.

5) elements without packaging are protected only for transport. Security is to cover a surface elements against external factors affecting the product only during transport. The protection is as simple and as cheap as (usually stretch film).

6) Any film and protective strip is removed from the surface as soon as they can react with the surface and adhere to it

## **9. Transport and Storage**

1) The devices must be transported in covered, dry and clean means of transport equipped with air suspension. Products should be well insulated against the weather.

2) cargo units should be placed in the middle of the transport close together and secured against relative displacement. The possibility of strapping belts of goods depends on the type and range must always be agreed.

3) If you move a pallet transport causing damage to goods (transport organized by the Supplier), perform photographic documentation with the images orientation of pallets on a truck by unloading (after the opening of the car and you notice inconsistencies).

4) If the packaging has visible external damage should be documented photographically damage even on the car. If the items were damaged carton perform photographic documentation immediately after opening the package.

5) The product should be stored in dry, clean and free of chemically active vapors and gases.

## **10. Complaints**

1) The procedure for handling complaints is defined in the GCS posted on the website of the supplier.

2) Liability under warranty is limited only to the value of the contract.

## **11. Elements entrusted by the Purchaser**

1) Provider is not responsible for the quality elements entrusted by the Purchaser. Noticed known deviations from the Quality Supplier will report to the Purchaser.

2) The supplier is not responsible for the documents attached to products (such as eg. Installation instructions). Supplier does not perform these documents and any markings on the goods themselves and does not take any responsibility for.